



DEFINITIONS OF TERMS USED: -

The report will be recorded in correspondence to the fair wear & tear guide and the descriptions used, as outlined below: -

CONDITION:

- 1 - **Brand new, very good condition** – possibly still in wrapper or with new tags/labels attached.
- 2 - **Good condition** – signs of slight wear, generally lightly worn rather than marked/scuffed.
- 3 - **Fair condition** – signs of age, frayed, small light stains and marks, discolourations.
- 4 - **Poor condition** – extensive signs of wear and tear, extensive stains/marks/tears/chips.
- 5 - **Very poor condition** – extensively damaged/faulty, large stains, upholstery torn and/or dirty, pet odours/hairs. Very heavy signs of wear and tear.

CLEANLINESS:

- 1 - **Professionally cleaned** – Everything immaculate, sparkling and dust free. Appliances and sanitary wear spotless. Carpets steam cleaned and vacuumed. Hard floors swept and mopped. All furniture on order and cleaned. Linen freshly cleaned, ironed and folded. Receipts for work visible.
- 2 - **Professional/Hotel clean** - Everything immaculate, sparkling and dust free. Appliances and sanitary wear spotless. Carpets steam cleaned and vacuumed. Hard floors swept and mopped. All furniture on order and cleaned. Linen freshly cleaned, ironed and folded. Cleaned to a professional standard but no receipts visible.
- 3 - **Good domestic clean** – Appliances cleaned and free of loose dirt with no grease to the touch. Units clean in and out, woodwork free of dust. Sanitary ware in clean condition, with no soap, dust, loose hairs etc visible. Flooring vacuumed and swept.
- 4 - **Fair domestic clean** – Domestic clean, but signs of dust in places to woodwork, kitchen units and appliances may need additional cleaning. Sanitary ware clean but loose hairs or soap marks visible, may need additional cleaning. Flooring partially vacuumed and swept.
- 5 - **Poor domestic clean** – Carpets need vacuuming and maybe professional steam clean required for stains/marks/debris visible. All items remain dusty/grubby with kitchen and bathrooms requiring further/additional cleaning. Cleaning required to bring the property up to Fair, Good or Professional clean.





- 6 - **Very poor domestic clean** – Property left unclean throughout. Requiring extensive professional cleaning to bring the property up to a standard for the next tenant as applicable.

NB: - All items listed in this report are deemed to be in “good condition” and the cleanliness standard as a “good domestic clean” unless otherwise stated.



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